

# Cannot assign more than two (2) intrusion authority levels per badge

Last Modified on 06/06/2025 2:10 pm EDT

## Symptom

You are not able to assign more than two (2) intrusion authority levels to a badge.

When two (2) intrusion authority levels are assigned to a badge and an attempt is made to assign a third intrusion authority level, the first level assigned to the badge is removed.

## Resolution

This behavior is by design.

In System Administration, on the **Administration > System Options > User Commands** tab, if the **Intrusion command configuration** drop-down is set to "Advanced Permission Control", then memory is allocated at the access panel for two (2) static intrusion access levels per badge, whether they are used or not.

Standard access levels can be created for intrusion purposes, and can include any or all doors in the system where the cardholder needs intrusion authority. Any number of access levels can be created, but up to two (2) access levels can be assigned to a single badge as intrusion authority levels, each of which can be programmed to behave differently via a command keypad template.

## Applies To

OnGuard (All Versions)

## Additional Information

In System Administration, on the **Administration > System Options > User Commands** tab, there is a check box named **Do not use intrusion levels for access control**. This check box allows the intrusion option to act like a mask. To use this option:

- 1) Create a new access level to be used for intrusion authority. This intrusion authority level contains ALL keypad readers and command keypads in the system.
- 2) Assign this intrusion authority level to every badge, OR at least the badge for each cardholder who should have intrusion authority anywhere in the system.
- 3) Create additional access levels as required. These additional access levels, when assigned to cardholders referenced in step 2, will determine whether the cardholders have intrusion authority at the readers in the additional access levels.

Thus, if a cardholder has both the intrusion authority level (from step 2) and an additional access level (from step 3), they will have intrusion authority at the readers in the additional access level (from step 3).

---