# Installation of SQL Server 2005 appears to hang at "Setting File Security" step

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### Symptom

During installation of SQL Server 2005 or SQL Server 2005 Express, the installation may appear to hang at a step labeled as "Setting file security" in the installer window.

Installation may complete, but may take up to 24 hours or more to do so.

#### Resolution

Microsoft has confirmed that this is a problem in the SQL Server 2005 products listed in this article.

Microsoft has published a Knowledge Base article for this issue. The article can be found at the address below. Please reference this article for more information and steps to work around the issue. http://support.microsoft.com/kb/910070

The Microsoft Knowledge Base article references two methods as workarounds. Method 1 has been used with favorable results in situations where time is limited. However, method 1 will not succeed when you are installing a SQL Server failover cluster.

## **Applies To**

SQL Server 2005 SQL Server 2005 Express

#### Additional Information

None