

System Administration may crash when using the Logout toolbar icon

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Symptom

The System Administration application may unexpectedly shut down (crash) when attempting to log out using the Logout toolbar icon.

Click [X] in the upper-right corner of the System Administration window to properly close the application.

Resolution

To resolve the issue, apply the latest Microsoft Windows updates.

Applies To

Windows XP SP 2
OnGuard 2008 (6.0.148)

Additional Information

This issue is due to an older version of the core Windows file **comctl32.dll** with a date stamp of 8/4/2004.

It is assumed this is the base file for Windows XP Service Pack 2.
