

WMI errors in the Windows Application log during OnGuard installation

Last Modified on 01/12/2022 3:03 pm EST

Symptom

The following errors may be observed in the Windows Event Viewer in the Application log:

Event ID 24

Microsoft-Windows-WMI

Event provider LnISoftwareEventProvider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "LnI_Badge"" whose target class "LnI_Badge" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider LnISoftwareEventProvider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "LnI_Person"" whose target class "LnI_Person" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "LnI_Badge"" whose target class "LnI_Badge" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Event provider attempted to register query "select * from __InstanceOperationEvent where TargetInstance ISA "LnI_Person"" whose target class "LnI_Person" in //./ROOT/OnGuard namespace does not exist. The query will be ignored.

Resolution

These error messages are harmless to the OnGuard installation and can safely be ignored.

The errors occur in some installation environments because OnGuard must first register the appropriate WMI queries even if the objects don't yet exist.

Applies To

Windows XP

Windows Server 2003

OnGuard (All versions)

Additional Information

None

