Error 1068 when starting a Lenel LS service

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Symptom

The following error message displays when you attempt to start any LS service:

Could not start the 'LS Login Driver' service on Local Computer.
Error 1068: The dependency service or group failed to start.

Substitute any LS service for 'LS Login Driver'.

Resolution

To resolve this issue, complete the following steps:

1) Click the Start button, then select **Control Panel** > **Administrative Tools** > **Services**

2) In the Services window, right-click on the LS service causing the error message, and then select **Properties**.

3) Select the Dependencies tab and make a note any services listed in the **This service depends on the following system components** section.

4) Ensure the status of the services noted in step 3 is set to "Started." If the status is either "Not Started" or "Disabled", right-click on the service, and then select **Start**.

5) For each service noted in step 3, ensure that the **Startup type** is "Automatic."
- Right-click on the service, and then select **Properties**.
- Select "Automatic" from the **Startup type** drop-down.

Applies To

OnGuard (All versions)

Additional Information

None