

# Time difference in OnGuard applications after Daylight Savings Time changes

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## Symptom

There is a time difference of one hour in OnGuard applications when Daylight Savings Time begins or ends.

## Resolution

- 1) Double-click on the clock in the Windows system tray.
- 2) In the Date and Time Properties window, select the Time Zone tab.
- 3) Ensure that the **Automatically adjust clock for daylight savings changes** check box is selected. If this check box was not selected, manually correct the time on the Date & Time tab, if necessary.
- 4) In System Administration, select **Access Panels** from the **Access Control** menu.
- 5) On the Location tab for each access panel, ensure the **Daylight savings** check box is selected.

## Applies To

OnGuard (All versions)

Windows 10 or later

Windows Server 2012 or later

## Additional Information

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