

# Error 27519 during the OnGuard installation

Last Modified on 05/14/2025 11:42 am EDT

## Symptom

The following error is displayed during OnGuard installation.

"Error 27519. Error updating XML file C:\Documents and Settings\All Users\Application Data\LnI\Application.config"

You are then given the option to Abort, Retry, or Ignore.

## Resolution

This error is displayed when one of the folders in the path **C:\Documents and Settings\All Users\Application Data\LnI\** has its attributes set to Read Only.

Follow the steps below to resolve this issue.

- 1) Use Windows Explorer to navigate to the **C:\Documents and Settings\All Users\Application Data\LnI\** folder.
- 2) Right-click on the **C:\Documents and Settings\All Users\Application Data\LnI** folder, and select **Properties**.
- 3) In the Properties dialog, deselect the **Read Only** check box, then click [Apply].
- 4) In the Confirm Attribute dialog, select the **Apply changes to this folder, subfolders, and files** radio button, and then click [OK] twice.
- 5) Retry the OnGuard installation. If the error persists, perform steps 1-4 again on the folder one level above the listed folder.

## Applies To

OnGuard 2008 (6.0.148)  
OnGuard 2006 Technology Update (5.12.110)  
OnGuard 2006 (5.12.012)

## Additional Information

None

