

MobileVerify tab missing from System Permissions Groups

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Symptom

The MobileVerify sub-tab is missing from the System Permissions Groups tab.

Note: The MobileVerify tab will not be displayed in the System Permissions Group when the value for the **Maximum Number of Mobile Verify Workstations (SWG-1470)** is - 1.

Resolution

Contact Lenel's Systems Integration department to request to have your license file modified to allow for as many MobileVerify workstations as needed in your system.

Systems Integration may be contacted by e-mail at sig@carrier.com.

Applies To

OnGuard (All versions)

Additional Information

To locate the MobileVerify sub-tab, do the following:

In System Administration or ID CredentialCenter, from the **Administration** menu, select **Users** > System Permission Groups tab > MobileVerify sub-tab.
