

How to resolve "Cannot Create File Buffer" errors

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Symptom

Cannot create File Buffer error

Resolution

The Cannot Create File Buffer error may be caused by the following conditions:

- The computer does not meet the minimum system requirements to run OnGuard. Reinstall on another computer that does meet the requirements. The minimum system requirements can be found in the OnGuard release notes.
- The MDAC component is outdated.
- There is not enough hard disk space free on the system. Free up hard disk space.
- The logged in Windows user does not have sufficient privileges to write files to the hard drive location. Verify that the user has sufficient privileges to write to the Windows temp folders.
- This issue may also be resolved by deleting the **C:\Windows\Temp folder**.

Applies To

OnGuard (All versions)

Additional Information

None
