The LDVR intermittently fails to record due to HyperThreading

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Symptom

The LDVR intermittently fails to record due to HyperThreading.

Resolution

To disable hyperthreading:

1) Restart the computer. You must perform the next step before the operating system boot begins.

2) Enter LDVR BIOS as described here

3) After entering the BIOS, on the main page, select the Hyper-Threading option and press .

4) Select DISABLE.

5) Save the changes and exit the BIOS.

Applies To

LDVR (All versions)

Additional Information

None