

How to run the Recovery CD to restore an LDVR to default

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Procedure Steps

- 1) Insert the recovery disc marked "Lenel Recovery" into the LDVR.
- 2) Power down the LDVR.
- 3) Remove the storage drives.
Note: It is only required to slide them out partially for the system does not detect them.
- 4) Power up the LDVR.
- 5) Run the recovery until it is done (i.e. the operating system is installed and starts correctly).
- 6) Remove the recovery disc.
- 7) Power down the LDVR and insert the storage drives again.
- 8) Power up the LDVR.
- 9) Use Disk Management to import any foreign disks (Storage drives):
 - Click the Start button, then select **Control Panel > Administrative Tools > Computer Management**.
 - In the console tree, select **Disk Management** from **Storage**.
 - Right-click on the foreign disk, and then click [Import Foreign Disk].
- 10) Stop all digital video services.
- 11) Run the drive volume configuration, and then select the appropriate drives.
- 12) In Explorer, delete the Lenel persistence folder.
- 13) Start the services for digital video from the desktop icon.
- 14) In Explorer, verify recording via writing to the storage drive.
- 15) Restart the Communication Server.
- 16) Start a download from System Administration to the LDVR.
In the listing window, right-click on the LDVR, and then select **Download**.
- 17) Verify that the LDVR is online, and run live and recorded video from Alarm Monitoring.

Applies To

LDVR (All models)

Additional Information

None
