Errors in System Administration: "Cannot find server 'servername' in sysservers" or "Server 'servername' is not configured for DATA ACCESS."

Symptom

One or both of the following errors may occur in System Administration when modifying or deleting system data.

"Cannot find server 'servername' in sysservers."

"Server 'servername' is not configured for DATA ACCESS."

Resolution

1) In SQL Server Management Studio, expand **Databases**.

2) Right-click on **AccessControl** and select **New Query**.

3) In the query window, type **select @@servername** and press <F5> to execute. Executing this query returns the name of the local server that is running SQL Server.

4) Type **sp_dropserver 'servername'** and press <F5> to execute. This will remove the existing name of the local server that is running SQL Server.

5) Type sp_addserver 'newservername', 'local' and press <F5> to execute. This will add the new, correct name of the local server that is running SQL Server.

6) Restart the SQL Server services.

7) Repeat steps 1-3. The new server name entered in step 5 should be returned.

Applies To

OnGuard (All versions)

Additional Information

None