Unable to establish communication with LS Login Driver

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Symptom

Unable to establish communication with the Login Driver.

Resolution

This problem is likely to occur if the ODBC connection for the LS Login Driver is not set up correctly.

To resolve the problem, ensure that the Lenel login was previously created for the database, and that the password in the Login Driver is in sync with the database password. To do this, follow the steps found in article "How to synchronize the OnGuard password using the Login Driver"

Applies To

OnGuard (All versions)

Additional Information

None